

HOW TO OBTAIN WARRANTY SERVICE

When you are reasonably able to return to the Original Service Center:

- Return to your Woffords European Car Service & Repair Center.
- Present your copy of the original receipt for repair.

When you are unable to reasonably return to the Original Service Center:

- Call the Warranty Administrator at 866-588-0728 prior to any warranty repair work being performed.
- The Administrator will direct you to the nearest participating Service Center location.
- If there are no participating locations in your area, you may take your vehicle to a non-participating Service Center in your area.

If the non-participating Service Center will not accept payment from the Warranty Administrator, you must pay for the warranty service and submit your original repair invoice and subsequent warranty repair invoice to the Administrator for reimbursement, based on coverage terms, within 60 days of the date of the repair.

866-588-0728

AUTOMOTIVE REPAIRS EXCLUDED FROM WARRANTY:

This warranty does not cover repair(s) or replacement(s) except as listed in this section, "What is Covered," even though the Service Center may offer other services.

Specifically excluded are any repairs involving the removal of the engine, transmission or transaxle, or removal of internally lubricated parts and other such repairs as listed below.

I. ENGINE:

- A. Any internal repairs or replacement of internal components, or replacement of engine assembly.

II. TRANSMISSION/TRANSAXLES:

- A. Automatic - Any internal repair or component replacement
- B. Manual - Any internal repair or component replacement

III. DRIVE AXLE/DIFFERENTIAL ASSEMBLY:

- A. Any repair or component replacement requiring the removal of internally lubricated components or replacement of the drive axle/differential assembly
 1. Ring gear, pinion shaft and related gears
 2. Associated bearing with above
 3. Pinion seal

IV. AUTO BODY, PAINT, MOLDING REPAIR:

- A. Any repair or materials related to auto body repair work
- B. Glass related repairs

V. REPAIRS PERFORMED ON COMMERCIAL VEHICLES WITH A LOAD CARRYING CAPACITY GREATER THAN 1-1/2 TONS

VI. TIRES, BATTERIES (excluding hybrid drive and 12 volt Diehard battery replacements)

VII. USED OR SALVAGED PARTS

VIII. PREVENTIVE MAINTENANCE SERVICES

- (excluding belt and hose replacement)
- A. Oil changes, fluid changes and flushes, wiper blades and filters

WHAT IS NOT COVERED BY YOUR NATIONWIDE WARRANTY

You must pay for any non-warranty service you order to be performed at the same time as the warranty service. This warranty will not apply to your repaired vehicle if it has been damaged by abnormal use, misuse, neglect, accident, alteration or "tampering with" (by other than the Service Center or its employees). The Service Center's employees and/or agents do not have authority to modify the terms of this warranty nor to make any promises in addition to those contained in this warranty.

**PRIOR TO WARRANTY REPAIR, CALL:
866-588-0728**

Monday - Friday 8:00am - 8:00pm (EST) Closed Holidays
technetprofessional.com



Woffords European Car Service & Repair began with the goal of providing dealer-level services without the dealer annoyances. Our team of experts knows the level of care required to keep German cars happy, and with our specialty training and dealership experience, we're able to provide that exceptional quality care every single time. But Woffords doesn't just make cars happy—we make our customers happy. We believe in honesty, transparency and keeping the customer's best interest at the forefront of our service. No gimmicks, no games. Just great service. That's the Woffords way.

WOFFORDS
European Car

801-913-0856



2850 S. MAIN ST.
SALT LAKE CITY, UT 84115
www.woffordseuropeancar.com

866-588-0728
woffordseuropeancar.com

WOFFORDS
European Car



AUDI BMW MINI VOLKSWAGEN



Warranty Protection Plans

What you need to know

When you choose
Woffords European Car
Service and Repair you
choose peace of mind.

PLUS TRIP INTERRUPTION COVER

866-588-0728
woffordseuropeancar.com

NATIONWIDE WARRANTY PROTECTION

When you have service and repairs performed by an authorized Woffords European Car Service and Repair, you're covered by a nationwide limited repair warranty for 36 months or 36,000 miles, whichever comes first.



WHAT IS COVERED:

- A. Air conditioning, heating, and climate control systems
- B. Brake system(s)
- C. Clutches (clutch component or assembly repair and replacement)
- D. Electrical system(s)
- E. Emission control system(s)
- F. Engine cooling system(s)
- G. Electronic engine management system and other on-board computer systems (engine, body, brake, and suspension computers) cruise control systems
- H. Engine performance or driveability services and repair
- I. Exhaust system(s)
- J. Fuel system(s)
- K. Ignition system(s)
- L. Starting and charging systems
- M. Steering/suspension systems, wheel bearing, CV joints, half-shafts, and driveshafts
- N. Hybrid drive and 12-volt Diehard battery replacements

TRIP INTERRUPTION REIMBURSEMENT:

If your vacation or personal trip is interrupted because of the failure of a covered repair during the Warranty Period and you are more than 100 miles from home, you may qualify for reimbursement for eligible meal and lodging expenses. If Warranty repairs required an overnight stay before your vehicle could be made ready for your use, you may request reimbursement of up to one (1) claim per 12 months not to exceed a total of \$250.00 for eligible meal and lodging expenses. Contact the Administrator to submit a claim.

Warranty repair costs shall in no case exceed the costs of the original repair invoice.

THIS WARRANTY DOES NOT IN ANY WAY INCLUDE INCIDENTAL OR CONSEQUENTIAL DAMAGES (additional expenses which you may incur as the result of faulty repair or service). Some states do not allow the exclusion of limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific rights, and you may also have other rights which may vary from state to state.

ROADSIDE ASSISTANCE

Flat tire, lost keys, empty gas tank, dead battery, or need a tow? We've made it easy for you to receive help anytime, day or night, with Roadside Assistance coverage. Woffords European Car Service and Repair offers roadside assistance reimbursement with your qualifying service.



To be eligible for this coverage, all you need is an invoice from Woffords European Car Service and Repair. Maximum reimbursement amount is one-hundred-and-fifty (\$150.00) dollars per eligible incident per 365-day period.

- Towing
- Battery Jump Start
- Emergency Fuel Delivery
- Lock Out Aid
- Flat Tire Assistance

For assistance, contact the service provider of your choice.

A copy of your repair or maintenance invoice is required for reimbursement.

HOW TO RECEIVE REIMBURSEMENT

Within 60 days of the date of disablement, mail, fax or email a copy of:

1. The service receipt that includes name and address of service provider.
2. The repair invoice from your Service Center.
3. A claim form.

MAIL: TechNet Warranty Administrator
PO Box 17059
Golden, CO 80402

FAX: 866-924-3668

EMAIL: mechclaims@sonsio.com

For complete Terms and Conditions, visit technetprofessional.com or contact your TechNet Professional Automotive Service Center.

WOFFORDS European Car

